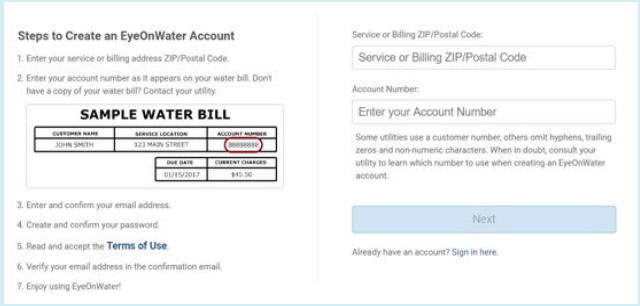
GETTING STARTED IS AS EASY AS 1, 2, 3

A minimum of 72 hours after the meter installation is completed, residents can sign up for an eyeonwater.com account.

1 Create an account at eyeonwater.com/signup using your zip code and water billing account number.



2 The next step will be to enter your email address and complete the signup steps.

3 Once signup is completed, log onto your personal email account to confirm your Eyeonwater account and to access the website for the first time.

GET IN TOUCH

PUBLIC WORKS DEPARTMENT
1813 RELIANCE PARKWAY
(817) 952-2200

CUSTOMER SERVICE
2000 FOREST RIDGE DRIVE
(817) 952-2112

WANT FURTHER ASSISTANCE? CONTACT US VIA EMAIL:

PW.PERMITS@BEDFORDTX.GOV

STAY SMART

EYEONWATER.COM

WHAT IS EYEONWATER?

Eyeonwater is a website that allows consumers to monitor their water usage. City meters are currently being upgraded to Automated Meter Reading Systems.

This new technology transmits consumption data every 24 hours and the data can be viewed on the Eyeonwater.com website. Consumers can set leak alerts and monitor their usage.
See "Setting a Leak Alert".

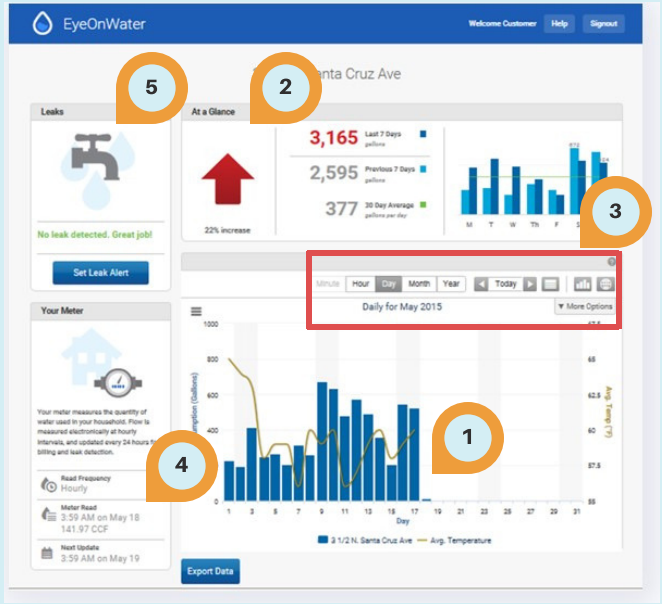
To create an account on Eyeonwater.com, the water billing account number, zip code and a valid email are required.

EYEONWATER CONSUMER BENEFITS

- Ability to monitor consumption
- Set leak alerts with text and/or email notifications
- Early leak detection reduces water loss and billing cost.
- Data consumption updates are transmitted every 24 hours.
- See how weather affects usage.

WHAT IS A CONTINOUS FLOW?

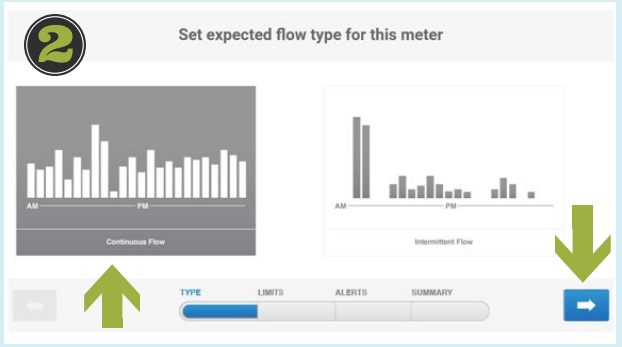
Water flowing through the meter non-stop is classified as continuous flow. Leak alerts can be set to notify the consumer of a potential detected leak. Alerts can be in the form of a text and/or email notification.

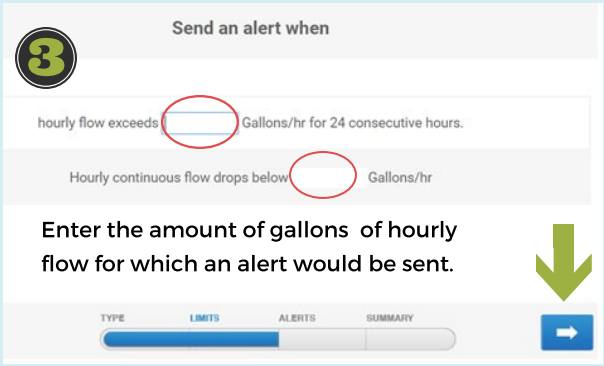


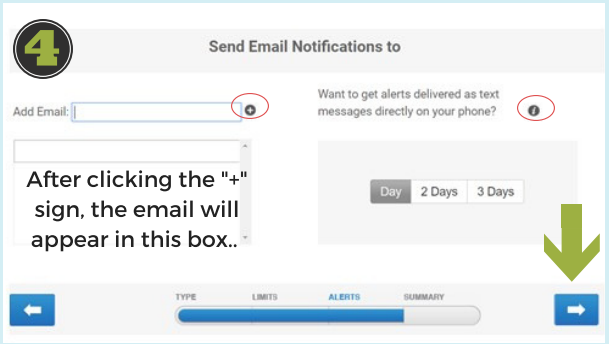
1. A bar graph displays consumption by year, month, day, hour or minute.
2. The "At A Glance" area shows consumers a quick reference of consumption.
3. These icons allow consumers to view a specific date range or time period.
4. Date and time of the "Next upload" of consumption is posted here.
5. Set leak alerts and monitor leaks at the faucet icon. See "Setting a Leak Alert" on the next page.

SETTING A LEAK ALERT

1. Click on **Set Leak Alert**







- Click on the "i" for how to process text message submission.
- Select how many days of continuous flow before a leak alert is sent.
- Click the arrow on the right.
- Verify summary and finalize the leak alert.